



MUSKOKA MARINAS RENTAL POLICY

RESERVATIONS

- A 30% deposit is required to reserve a rental.
- Rental agreements will only be made to those over 21 who hold a valid driver's license and Pleasure Craft Operator Card.
- Minimum 5 consecutive days of rental
- All rental requests must be submitted online.

CANCELLATIONS

- There will be no charge for cancellations more than 45 days prior to the delivery date listed on the rental agreement.
- A 50% cancellation fee of deposit is charged to those who cancel within 7 days of their rental.
- Deposit will not be returned for cancellations within 48 hrs of rental.
- Please note that we cannot control or be held responsible for weather conditions. We do not offer a refund due to inclement weather. Nevertheless, it is our goal to accommodate you as best as possible.

DELIVERY/PICK UP AND RETURNS

- Full payment is required upon delivery of your rental.
- All rentals require a pre-authorized damage deposit of \$3000, which is to be taken upon delivery.
- Each rental will include a PRE-Rental and POST-Rental inspection with the renter and/or renter's qualified affiliate. Walkarounds and a mandatory sea trial/orientation will also be completed to ensure that customers have a safe understanding of how to operate a watercraft.
- Please allow up to one hour for all listed procedures and the signing of the agreements.
- Muskoka Marinas reserves the right to terminate rental if operators do not prove to be safe competent vessel operators.

OPERATION

- The provided safety checklist, along with the Pleasure Craft Operator Card, should always be on board the rental.
- Moving, relocating, or trailering our watercraft is strictly prohibited.
- All our watercraft come topped up with fuel and oil, and we supply extra oil with each rental unit. It is the renter's responsibility to monitor all related fuel and oil consumption and ensure that oil levels remain at the correct operational levels.



DAMAGES/LOSSES

- If equipment is lost onboard the rental, the lessee is responsible for the full replacement cost. A standard price list of all equipment will be provided for each rental. All prices are subject to change.
- In the event of damages during your rental, immediate correspondence with Muskoka Marinas is required to determine the severity of the damage. Operating the rental while damaged is strictly prohibited. We are not obligated to replace the watercraft for the remainder of your rental if damaged. A standard price list of fees and damage expenses will be provided at the time of the rental and is to be used as a guideline only that is subject to change. A Damage Report will be filled out and signed by both the lessor and lessee.
- The Pre-authorization will not be returned until an evaluation by Muskoka Marinas Service Department has been completed. This evaluation must be completed within 3 business days of the rental. Post-rental inspection sheets not signed by the cardholder of the rental agreement will be responsible for discovered damages 30 days after the rental agreement end date.
- The lessee is responsible for ALL damages; any costs over the \$3000 pre-authorization must be paid IN FULL upon receiving the servicing quote. A rental manager will be in correspondence to confirm this process.

INCLUDED EQUIPMENT

- Anchor and line.
- Safety Kit
- Fire Extinguisher
- 2 paddles
- 5 Adult Life Vests (Youth and dog vests available, additional fees apply)
- 6 Fenders
- 4 Mooring Lines
- Boat Cover
- Bimini Top

OPERATORS

- The boat operator must be 21 years of age and show proof of a Pleasure Craft Operator's card or equivalent, such as a Captain's License.
- A qualified marina staff member will check on-water competency and pre-rental to validate operator experience showing safe operation, docking, emergency procedures, and knowledge of rules on the water.
- Failure of competency will result in the rental being cancelled.
- Towing vessels and towable toys, including but not limited to tubes, skis, wakeboards, and surfboards, is strictly prohibited.



INSPECTIONS

- Each vessel is to be mechanically inspected pre-rental by qualified marine technicians.
- Each vessel is to be checked over for damages pre-rental by the rental customer and a marina staff member. All damages must be noted on the agreement and initialed by each party.
- The post-rental inspection of each vessel will be done with the rental customer and a marina staff member. All unrecorded damages will be the customer's responsibility.